

# Quality Policy

**To meet the requirements of the IATF 16949 standard, Management is committed to:**

- Undertaking a Continuous Improvement approach in the field of Quality and implementing all necessary actions to increase customer satisfaction
- Maintaining a high level of performance in terms of Quality to ensure our future development
- Raising awareness among all personnel about the daily actions required to manufacture products that meet customer requirements and provide services that fully satisfy customer needs

**Quality objectives** are defined annually to structure and continuously improve the solutions provided by Dumarey Powerglide Strasbourg and advance our Quality Management System.

The actions and defined indicators focus on:

- Strengthening "Quality" behavior:
  - By deploying targeted and coordinated field actions
  - By adapting training to match individual activities
  - By ensuring Quality measurement at all levels of the organization
  - By using tools and methods from the DMS (Dumarey Manufacturing System), which integrates the principles of "Lean Management"
- Optimizing the Process approach, taking into account risks and opportunities, adhering to existing Quality procedures, and consolidating them
- Improving the quality of 8HP products and components while maintaining a high level of quality for 6L products
- Integrating the requirements of new clients and the expectations of all interested parties

**The undersigned, Arnaud BAÏLO, delegates the responsibility for implementing this policy to the Quality Director.**



**Arnaud BAÏLO**  
**Président de Dumarey Powerglide Strasbourg**